

Quality Policy Statement

Who is CheckUP?

CheckUP is a not-for-profit organisation dedicated to improving the health and wellbeing of people in rural, regional, and remote communities across Queensland.

Since 1998, we've worked with over 150 service provider organisations to deliver innovative programs that reduce health disparities and ensure everyone, regardless of background or location, has access to quality healthcare.

By collaborating with local communities, including Aboriginal and Torres Strait Islander peoples, we create tailored solutions to meet unique needs and support healthcare equity. We also focus on building a strong, diverse workforce and developing education-to-employment pathways to strengthen the sector's sustainability and resilience.

Collaboration is at the heart of everything we do. Through partnerships, we drive innovative change, working together to create an equitable healthcare system that supports healthier, thriving communities across Queensland

Our Vision

Healthy, sustainable, inclusive communities

Our Mission

Create collaborative healthcare and workforce solutions that improve community health and wellbeing, and equitable access to care.

Our Values

CheckUP has five core values which govern our operations:

- **Collaboration** – we are proactive in building long term, mutual and respectful partnerships with external organisations
- **Excellence** – we are solutions focussed and results driven to meet the needs of our customers
- **Innovation** – we are forward thinking: we embrace change and seize opportunity

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- **Integrity** – we are transparent and honest in our actions and invest in socially responsible solutions
- **Compassion** – we act with care and consideration in all our interactions, everyone matters

Our Strategic Priorities

- Improve equitable access to health and care services closer to home
- Engage with members, consumers, partners, stakeholders and funders to increase our relevance, profile, delivery and value
- Build an appropriately skilled and accessible health and community services workforce for a strong Queensland economy
- Foster a thriving, inclusive, sustainable organisation

Our Commitment

CheckUP is dedicated to the development of quality systems and the pursuit of continual improvement across all our operations. We believe that quality is the responsibility of all staff. Central to our commitment is the implementation and maintenance of a comprehensive quality management system based on ISO 9001: 2015. We work together using a risk-based approach to meet the requirements set out in this Standard and ensure we provide the very best possible quality of service to our customers and the communities we serve.

Anthony de Ambrosis
Chief Executive Officer

Merrilyn Strohfeldt
Board Chair