

Guide to accessible interventions

Before intervention

CHECK

Client's record so you are aware of accessibility requirements.

PREPARE

So the client's needs are accommodated.

During intervention

ASK & OBSERVE

Is there anything I can help you with?

CLARIFY

Have you explained things in a way the client understands?

RECORD

Any support requirements for future reference.

Follow-up support requirements

ASK

Are you able to do what we talked about, or would you like me to arrange some help?

RECORD

Any support requirements for future reference.