

Outreach patient feedback results (January 2025 - December 2025)



The following data was provided by Outreach Health Services patients in 42 locations where the CheckUP feedback survey was administered between January and December 2025.



479 patient responses received



42 clinics
63 practitioners/providers



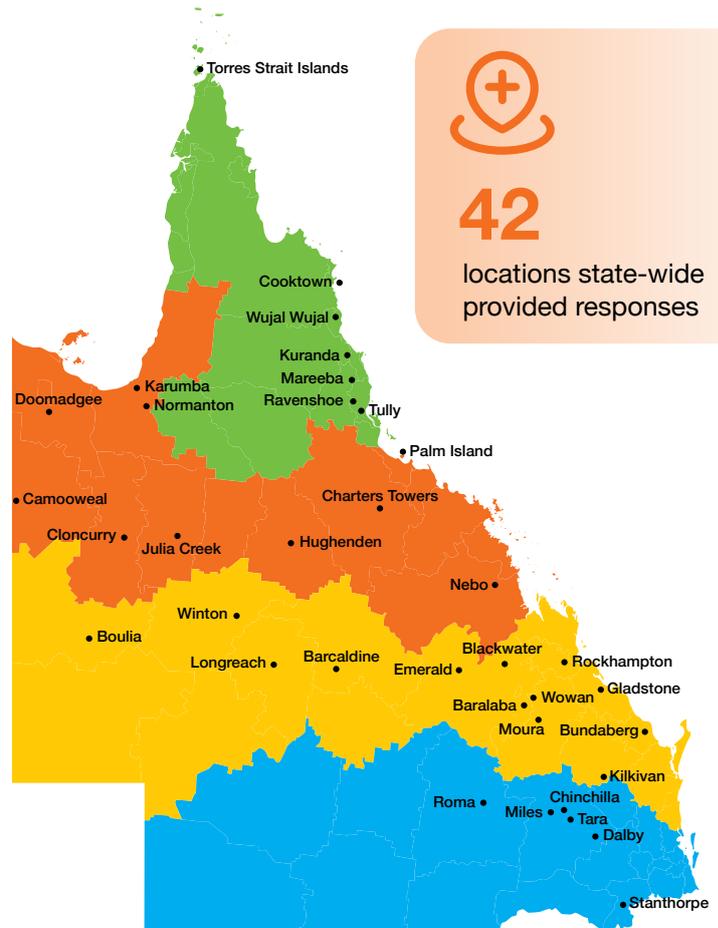
24%
(n=197) told us they would not be able to access that service type if it was not delivered locally



37%
(n=393) of responses where cultural background was entered were from Aboriginal and/or Torres Strait Islander patients



42 locations state-wide provided responses



Experience of care

98% felt listened to (88% Strongly Agreed) (n=475)

98% felt their culture, community and/or identity was respected (88% Strongly Agreed) (n=364)

98% received the help they wanted (89% Strongly Agreed) (n=465)



Outcomes of care

94% increased their awareness of their health condition (79% Strongly Agreed) (n=218)

96% know more about how to improve their health condition (83% Strongly Agreed) (n=447)

96% were more likely to take action to improve their health-related behaviours/lifestyle/habits (80% Strongly Agreed) (n=349)

Get involved in this quality improvement activity so we can provide further feedback

“Without this clinic here people would have to drive 800-1,000 kms away to have treatment.”

“Because of the exercising in a group situation and individual assessments I am able to move more freely and understand why moving is so important to the management of my chronic conditions. I firmly believe that my strength, mobility and balance have all improved.”

“I’m nearly 60 and over my lifetime have seen many Dr’s/Specialist because of my obesity and always been very disillusioned “BUT” today I had the pleasure of meeting (Dr’s name) and I have never felt so empowered, listened to and positive about my appointment outcome.”