

# Becoming disability friendly isn't just the right thing to do - it's good business.

New online micro-credential training can provide you with the tools and information to meet the needs of people with disability.

## Disability Friendly Business Basics Training Available Now

Disability Friendly Business Basics is free online training made up of three micro-credential (ABC) that will take 30 minutes each to complete. It will equip small business owners and sole traders with the skills and knowledge to:

- Improve your organisation's knowledge and understanding of clients with disability to improve their customer service experience
- Attract local clients with disability to your business, resulting in increased revenue and
- Improve compliance with quality standards.

Microcredentials:

Appropriate services for people with disability

Biases and assumptions

Communication and understanding behaviour



*4.4 million Australians live with disability including invisible disability.  
(Australian Bureau of Statistics)*

**Register for Disability Friendly Business Basics Training!**



Micro-credential training to make your business accessible and inclusive is available now.