

Becoming disability friendly isn't just the right thing to do - it's good business.

New online micro-credential training can provide you with the tools and information to meet the needs of people with disability.

Disability Friendly Business Basics Training Available Now

Disability Friendly Business Basics is free online training made up of three micro-credential (ABC) that will take 30 minutes each to complete. It will equip small business owners and sole traders with the skills and knowledge to:

- Improve your organisation's knowledge and understanding of clients with disability to improve their customer service experience
- Attract local clients with disability to your business, resulting in increased revenue and
- Improve compliance with quality standards.

Microcredentials:

Appropriate services for people with disability

Biases and assumptions

Communication and understanding behaviour



*5.5 million Australians live with disability including invisible disability.
(Australian Bureau of Statistics)*

Register for Disability Friendly Business Basics Training!



Micro-credential training to make your business accessible and inclusive is available now.