

Going all OUT for Outreach Micro-credentials

Introduction

Going all OUT for Outreach is a micro-credentialing program which will address a range of workforce issues in the health sector. Funded by the Department of Employment, Small Business and Training (DESBT), the program will work in partnership with industry to design, develop and deliver micro-credential courses for health professionals and organisations currently engaged in the delivery of outreach health services. Key components will include Onboarding, Upskilling, Teaching and Hosting with participants to be trained in practitioner health and safety, outreach readiness, working in multi-disciplinary teams, skill needs identification, upskilling and student supervision, and hosting visiting Outreach services.

Aim

The aim of the Going all OUT for Outreach micro-credential program is to ensure that health providers have the appropriate knowledge and skills to respond to the complexity of outreach work and can confidently identify skill needs and provide upskilling to the local workforce and supervision to students.

Host facility staff will learn how to effectively host a visiting Outreach health service.

Micro-credential topics

Topics to be covered in the Going All OUT for Outreach program are:

- **Onboarding** – Ensuring practitioners are “outreach ready” and have the knowledge and skills needed to work in rural and remote communities.
- **Upskilling** – Learning how to undertake skill needs assessments and plan and deliver upskilling to the local health workforce.

- **Teaching** – Skilling rural health professionals to supervise students on clinical placements.
- **Hosting** – Focusing on strategies and processes for enhancing the capacity of host facilities to support Outreach health providers.

Objectives

The program has four key objectives:

- To enhance Outreach health service delivery with a focus on local solutions. This includes training in upskilling to address skills gaps and skilling needs of local health professionals.
- To ensure timely, local responses in the rural and remote health workforce by delivering training to assist health providers to work at top of scope and improve quality of care by promoting multi-disciplinary team-based models.
- To address the maldistribution of the health workforce in Queensland by increasing the attraction and retention of health professionals and assistants in rural and remote locations.
- To improve facility efficiencies in the hosting of visiting Outreach health providers.

Eligibility

The program will be available to all current and new service providers contracted to deliver outreach services by CheckUP.

About CheckUP

CheckUP is a not-for-profit organisation dedicated to better health for people and communities who need it most. CheckUP works with partner organisations and health providers to create healthier communities and reduce health inequities through a range of initiatives. CheckUP has an established footprint in over 170 communities across Queensland.