Guide to accessible interventions

**Before intervention**

**CHECK**

Client’s record so you are aware of accessibility requirements.

**PREPARE**

So the client’s needs are accomodated.

**During intervention**

**ASK & OBSERVE**

Is there anything I can help you with?

**CLARIFY**

Have you explained things in a way the client understands?

**RECORD**

Any support requirements for future reference.

**Follow-up support requirements**

**ASK**

Are you able to do what we talked about, or would you like me to arrange some help?

**RECORD**

Any support requirements for future reference.

*Funded by the Australian Government Department of Social Services.*